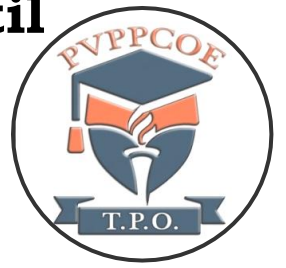




# Padmabhushan Vasantdada Patil Pratishthan's College of Engineering Training and Placement Department



Date : 04<sup>th</sup> October, 2017

## NOTICE

Training and Placement Department is pleased to announce that, Mindgate Solutions Pvt. Ltd. have scheduled a Drive for 2016-2017 Batch.

**JOB PROFILE:** - Electronic Banking Support Executive

**JOB DESCRIPTION:-**

1. Telephonic and email support to the Bank's customers and wherever required an onsite support and guidance to the existing customer is to be provided.
2. Detailed customer requirements mapping
3. Technical installation and setups at customer end
4. Identifying the scope of integration and coordination with the respective team for the deployment and configuration
5. Testing and operating the technical solution
6. Customer Training and conducting demos to clients.
7. Hand holding the client for first couple of transactions and subsequent support.
8. Quality MIS and Customer call Turn Around time across channels like phone, email and personal visit.
9. Co-ordinate with the Bank Implementation Manager for file formats, converters, encrypters etc.
10. Ensure delivery of basic requirements
11. Any other activity as advised by the Bank from time to time in connection with the support.

**SALARY:** Rs. 13200/ Gross CTC

**BOND:** - 1.5 yrs of commitment

**JOB LOCATION:** - Vikhroli

**Note:-** Male preferred as job profile may include slight travels, also we expect a commitment of 1.5 yr.

Interested candidates send your resume to [tpo@pvppcoe.ac.in](mailto:tpo@pvppcoe.ac.in) with subject name Mindgate Placement Drive.

**Swapnil Desai**  
Assistant, Training & Placement Department,  
PVPPCOE

**Copy to:**

- ✓ Principal's Office
- ✓ HOD (All Departments)
- ✓ TPO Staff Co-ordinator
- ✓ Internet, Intranet

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Vasantdada Patil Education Complex, Eastern Express Highway, Sion -  
Chunabatti, Near Everard Nagar, Mumbai, Maharashtra 400022.